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Meeting:	Safer Bromley Partnership Strategic Group
Date:	30 June 2011
Subject:	Bromley Community Engagement Forum – Outreach Day
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1 SUMMARY

1.1 This report introduces the findings of the most recent Outreach Day held in the Glades Shopping centre, held on Tuesday 26 April 2011.

2 **RECOMMENDATION**

- 2.1 The Strategic Group is asked to
 - Note the findings of the survey undertaken as part of the BCEF Outreach day.
 - Recommend that work to address concerns raised relating to "cold calling" is taken on board in line with the Portfolio Holder's priorities for 2011/2012.

3 BACKGROUND INFORMATION

- 3.1 On Tuesday 26 April, the BCEF undertook a community outreach day in the Glades Shopping Centre. The Safer Transport Team, Safer Neighbourhood Officer and Bromley's Immigration Team worked with Forum volunteers throughout the Day and were able to answer the public's queries and discussed any concerns. In addition, members of the public were invited to complete a brief questionnaire about their perceptions of crime and disorder issues in the borough. A total of 125 surveys were completed.
- 3.2 There was much praise for Police teams and the work that has been done to address anti social behaviour problems. The figures show that the public's perception that crime on buses has fallen and people generally feel safer travelling on buses in the borough. Passengers travelling on bus route 208 in particular, which was previously subject to much public concern, praised the Safer Transport Team and stated that they felt safe during the day. It is noted that this has the first Outreach Day where 'cold callers' has been identified as a public issue on this borough. An outline of the survey responses is provided overleaf:

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Q1 What affects your feeling of safety most?

	 Drug Abuse Anti Social Bello Vandalism Speeding Cars Car Crime Burglary Other: 	S	30% (38) 26% (32) 10% (12) 18% (22) 10% (12) 34% (42)	10% (13)		
	■ 1		fe in Bromley fe in Bromley during	20% (25) the day, but not at night 36% (45)		
	■ (Cold callers		18% (22)		
Q2	Q2 Is Anti Social Behaviour (ASB) a problem in this Borough?					
			36% (45) 64% (80)			
Q3 Do you feel the Police and Council understand local concerns about ASB?						
			70% (87) 30% (38)			
Q4	Q4 Do you feel safe using public transport?					
			81% (101) 19% (24(safe durin	g the day, but not at		
Q5	Do you feel Bromley is a safe place to live?					
		o Yes o No	70% (88) 30% (37)			
Q6	6 Do you live in the borough of Bromley?					
			75% (94) 25% (31)			
Q7	If you had a choice, what with?	problem area	a would you like th	e Police/Council to deal		

0	ASB	8% (10)
0	Drunkeness	10% (12)

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- o Late night noise
- o Drugs
- Stop cold callers **16%** (20)
- Better street lighting in Biggin Hill area 2% (2)

19% (24)

Respondent Demographics:

Age range:

Under 18 x 6 18 – 25 x 2 26 – 35 x 8 36 – 50 x 25 51 – 60 x 38 60 and over x 41

Ethnicity:

White/British x 45 Chinese x 2 Black/Black British x 11 Asian/Pakistani x 4